



TRICARE® Prime Point-of-Service Option

Non-active duty TRICARE Prime beneficiaries may receive care without a referral; however, higher out-of-pocket costs apply

The point-of-service (POS) option allows TRICARE Prime and TRICARE Prime Remote for Active Duty Family Members (TPRADFM) enrollees to receive nonemergency care from any TRICARE-authorized provider without requesting a referral from a primary care manager. You pay more out of pocket when using the TRICARE POS option. POS charges do not apply to TRICARE beneficiaries covered under other TRICARE programs.

The POS option does **not** apply to active duty service members, children for the first 60 days following their birth or adoption, emergency care, beneficiaries with other health insurance (OHI), or the first eight behavioral health outpatient visits per fiscal year (*October 1–September 30*) to a network provider for a medically diagnosed and covered condition.

TRICARE OVERSEAS PROGRAM (TOP) PRIME AND TOP PRIME REMOTE BENEFICIARIES

TOP Prime and TOP Prime Remote enrollees may use the POS option to receive nonemergency care from almost any host nation provider.

Note: Beneficiaries who live in the Philippines are required to visit approved providers.

Overseas, the POS option does not apply to newborns or adoptees enrolled in an overseas TRICARE Prime option during their first 120 days, beneficiaries with OHI that provides primary coverage, or emergency care.

COST-SHARES AND DEDUCTIBLES

The chart below explains what enrollees in a TRICARE Prime option pay when they use the POS option.

Charges ¹	Individual	Family
POS deductible per fiscal year (<i>October 1–September 30</i>) for outpatient care only	\$300	\$600
POS cost-share for outpatient care	50% of TRICARE-allowable charge, after annual POS deductible is met	
POS cost-share for inpatient care	50% of TRICARE-allowable charge	
Any additional charges by nonparticipating providers ²	Beneficiary is responsible for payment. Nonparticipating providers in the United States have the legal right to charge up to 15 percent above the TRICARE-allowable charge for services.	

1. POS deductibles and cost-share amounts are not creditable to the fiscal year catastrophic cap.

2. Nonparticipating providers are non-network providers who have not agreed to accept the TRICARE-allowable charge.

This fact sheet is **not** all-inclusive. For additional information, please visit www.tricare.mil.

EXPLANATION OF BENEFITS

The explanation of benefits (EOB) is a statement TRICARE sends you and the provider after you get care. The EOB documents the results of the claims process, shows the amount applied to the annual deductible, and lists any POS charges, if applicable.

For more information about the TRICARE Prime POS option, contact your regional contractor or visit the TRICARE Web site at www.tricare.mil.

FOR INFORMATION AND ASSISTANCE

 TRICARE North Region Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273) www.hnfs.com	 TRICARE South Region Humana Military Healthcare Services, Inc. 1-800-444-5445 www.humana-military.com	 TRICARE West Region TriWest Healthcare Alliance 1-888-TRIWEST (1-888-874-9378) www.triwest.com
TRICARE Overseas Program (TOP) Regional Call Center—Eurasia-Africa¹ +44-20-8762-8384 (<i>overseas</i>) 1-877-678-1207 (<i>stateside</i>) tricarelon@internationalsos.com	TOP Regional Call Center—Latin America and Canada¹ +1-215-942-8393 (<i>overseas</i>) 1-877-451-8659 (<i>stateside</i>) tricarephi@internationalsos.com	TOP Regional Call Centers—Pacific¹ Singapore: +65-6339-2676 (<i>overseas</i>) 1-877-678-1208 (<i>stateside</i>) sin.tricare@internationalsos.com Sydney: +61-2-9273-2710 (<i>overseas</i>) 1-877-678-1209 (<i>stateside</i>) sydricare@internationalsos.com

1. For a list of toll-free contact information, visit www.tricare-overseas.com.

An Important Note about TRICARE Program Information

At the time of printing, this information is current. It is important to remember that TRICARE policies and benefits are governed by public law and federal regulations. Changes to TRICARE programs are continually made as public law and/or federal regulations are amended. **Military treatment facility guidelines and policies may be different than those outlined in this product.** For the most recent information, contact your TRICARE regional contractor, TRICARE Service Center, or local military treatment facility.

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