Tuition Assistance (TA) Eligible Access Process

| General Information |
|---|
| You may request to have TA-eligible access in order to request TA through GoArmyEd. As part of the process, you will need to complete the VIA tool to select a Career Goal, Degree Program, and School.

Below is the TA-eligible access request process:
     Step 1: Select the **"Request TA Access"** Smart Link
     Step 2: Select a Career Goal, Degree Program, and School using the VIA tool
     Step 3: Track your **"TA Access Request"** status |

TA Access Request Steps

Step 1: Select the "Request TA Access" Smart Link

After selecting the **"Request TA Access"** button, the system will automatically conduct a Tuition Assistance Eligibility Check on your behalf. VIA will open in a separate window/tab for Soldiers who are eligible to receive Tuition Assistance.

Note: If you are not eligible to request TA, you will see a red X and the reason for ineligibility. You may create a helpdesk case for further assistance.

You will have the option to explore the VIA tool by selecting the "**Launch VIA**" button. Your selections will not be submitted to an Army Education Counselor for approval. If you become eligible in the future, you will simply need to verify that your selections are still up to date and submit them to your Army Education Counselor for approval.
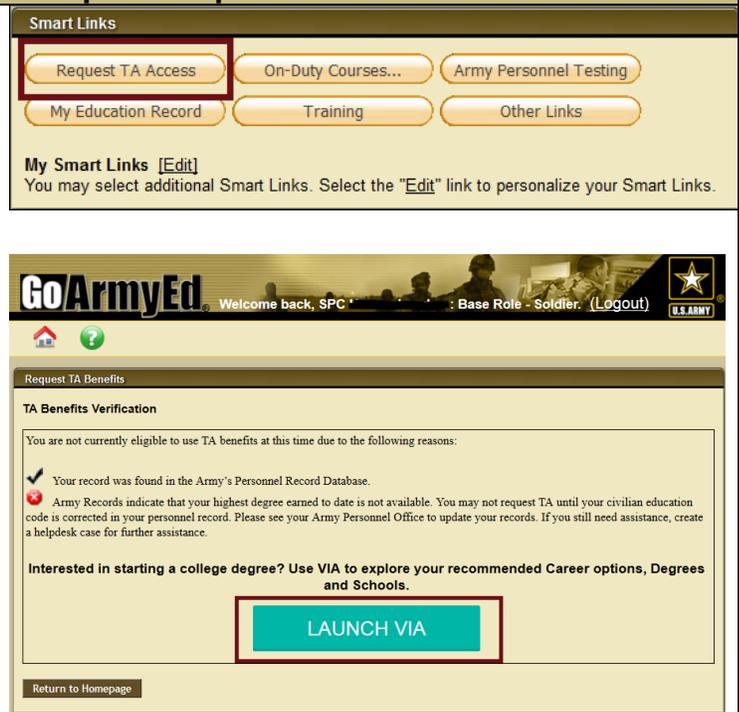
Smart Links

Request TA Access	On-Duty Courses...	Army Personnel Testing
My Education Record	Training	Other Links

My Smart Links [Edit]
You may select additional Smart Links. Select the "Edit" link to personalize your Smart Links.

GoArmyEd Welcome back, SPC : Base Role - Soldier. (Logout) U.S.ARMY

Request TA Benefits

TA Benefits Verification

You are not currently eligible to use TA benefits at this time due to the following reasons:

✓ Your record was found in the Army's Personnel Record Database.

❌ Army Records indicate that your highest degree earned to date is not available. You may not request TA until your civilian education code is corrected in your personnel record. Please see your Army Personnel Office to update your records. If you still need assistance, create a helpdesk case for further assistance.

Interested in starting a college degree? Use VIA to explore your recommended Career options, Degrees and Schools.

LAUNCH VIA

Return to Homepage

Step 2: Select a Career Goal, Degree Program, and School using the VIA tool

VIA is a decision support tool that helps you research and select a long-term civilian career goal, a degree that prepares you for your career goal, and a "best fit/best value" school.
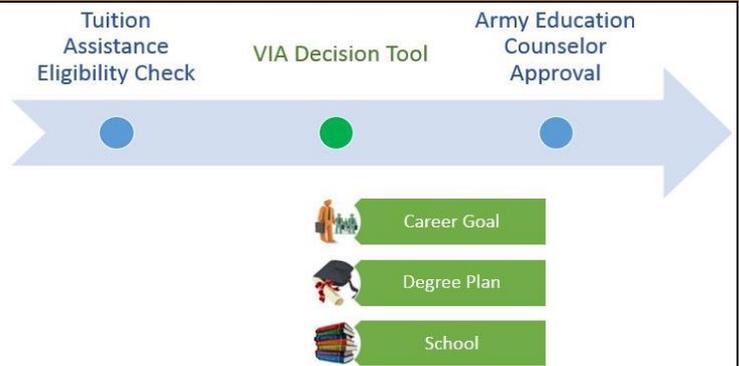
VIA has four sections:
1. About You
2. Career Goal
3. Degree Program
4. School

Your progress will be automatically saved in VIA. You do not have to complete VIA in one sitting.

Your selections will be sent to your Army Education Counselor for approval.

Note: You are encouraged to speak with an Army Education Counselor for further advice and discussion of the recommendations generated by VIA.

Tuition Assistance Eligibility Check · VIA Decision Tool · Army Education Counselor Approval

Career Goal
Degree Plan
School

Go**ArmyEd – VIA**

VIA Home · About You · Career Goal · Degree Program · School · Review & Submit

After using VIA, your civilian career path might look like this:
More Info

$64k · Salary Potential
$48k
$32k
$10k
$0k
0 · 5 · 10
Time in Years

BACK · NEXT

Go**ArmyEd – VIA**
100%
About You · Career Goal · Degree Program · School · Review & Submit

Congratulations! Your TA eligible role request has been submitted for approval.
More Info

Your Army Education Counselor will need to accept your career goal, degree program and school before you will be able to start using Tuition Assistance benefits. You will receive an email confirmation when your request is approved. Final admission to your selected degree program is dependant on the school.

Your Servicing Education Center:
JTF-Bravo, Soto Cano AFB Education Center

You may now close the window or
Return to GoArmyEd

Step 3: Track your "TA Access Request" approval status from your GoArmyEd homepage or "My Education Record" page

Once you have begun using VIA, you can access the tool or track your submission status from your homepage or by selecting the **"My Education Record"** Smart Link then selecting the **"TA Planning Summary"** tab.

An **"In Progress"** status indicates you have not yet completed all sections of VIA.

A **"Pending Approval"** status indicates you have submitted your selections in VIA, and they are currently pending approval from an Army Education Counselor.

An **"Approved"** VIA status indicates your Army Education Counselor has approved your selections and granted you permission to use TA.

A **"Rejected"** status indicates your request has been denied. You may review and update your selections in VIA.

TA Access Status

TA Access Status: Your status on requesting Tuition Assistance.

Step	State	Completion Date
About You	In Progress	
Select Career Goal	Not Started	
Select Degree Program	Not Started	
Select School	Not Started	
Army Education Counselor Approval	Not Submitted	

If you wish to view or continue to request TA Access, please select the Access VIA button below.

Access VIA

Soldier Personnel	TA Planning Summary	Education	Helpdesk Cases	CTS Notes	eFile	Test Scores	All

☐ Make this tab your default. Your current tab preference is **All**.

Status

Review and Complete Selections in VIA

VIA Status	In Progress
VIA Last Update	19-OCT-15

Review

Your Career Trajectory:
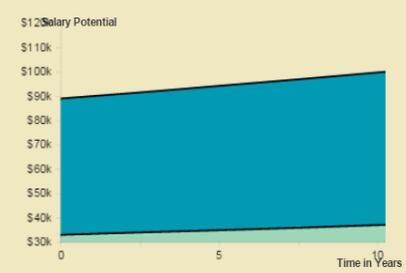
Salary Potential
$120k
$110k
$100k
$90k
$80k
$70k
$60k
$50k
$40k
$30k

0   5   10
Time in Years

Next steps: Upon completing VIA, a Helpdesk case will be created on your behalf and escalated to your Army Education Counselor for review. You will be notified by email if your request is approved or if further action is needed prior to approval being granted.

If approved, you will then be able to request TA through GoArmyEd.

Helpdesk Cases

Select the image to view the case details.
Cases that are marked with ! have been returned for additional information.

Display Open + Pending Surveys ▼ Cases
You have 1 open case.

Training Resources
- View GoArmyEd Introductory Slides
- Launch Quick Start Training
- View Reference Documents
- Test Schedule

		Open Cases				
Case ID	Date Opened	Case Subject	Last Updated	Last Updated Comments	Case Details	Request Case Status
3567555	11/15/2015	Degree Change/School Change Request	11/15/2015	Open New Case		Not Applicable

Need Assistance?