

July 2013

RE: SURVIVING SPOUSES PAYING PREMIUMS BY CHECK / ONLINE BILL PAY - IMMEDIATE ATTENTION REQUIRED

Dear TRDP Enrollee:

The new TRICARE Retiree Dental Program (TRDP) beginning January 1, 2014 includes a number of government-directed changes that enhance the program's benefits and ensure premiums are as affordable as possible. One of these changes will have unremarried surviving spouses and dependents pay premiums through an electronic funds transfer (EFT).

PLEASE NOTE: The ability to pay premiums by mailing a coupon and check or through online bill pay will end with the September 2013 billing cycle. It is important to set up EFT by either:

1. Completing the enclosed EFT authorization form and mailing it to the address shown, or
2. Visiting the "Current Enrollee" section at trdp.org, selecting "Manage your benefits online," and registering on the Consumer Toolkit®. Once you have registered, select "Billing Transaction" and submit an EFT authorization.

To learn more about EFTs, please see the included Frequently Asked Questions or visit trdp.org. You may also call 866-471-8945 Monday through Friday (excluding holidays) from 6:00 a.m. through 6:00 p.m. Pacific Time for assistance.

In the next few weeks, you will receive information on additional improvements to your program. In the meantime, we thank you for your continued enrollment in the TRDP. We are proud to serve you now and in the future.

Sincerely,



P.T. Henry, Senior Vice President
Federal Government Programs

Encs.

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