



## Ohio National Guard Federal Employee Benefits Bulletin

<b>Bulletin Number:</b> OH-16	<b>Date:</b> 5 October 2022
<b>Applicability:</b> National Guard (NG) Technicians (T5 and T32)	<b>Subject:</b> NGAUS new insurance company and new administrator

**Background:** The National Guard Association of the United States (“NGAUS”) Insurance Trust "Technician Insurance Plan" underwritten by ReliaStar Life Insurance Company (“ReliaStar”) will be replaced by a new insurance company, New York Life Insurance Company, effective **January 1, 2023**.

Additionally, effective January 1, 2023, a new administrator, AGIA Affinity, will begin handling all aspects of administration including customer service, sending payroll deduction change reports and salary reports to Pay Technicians, direct billing of Life insureds who are not payroll deducted premium, processing enrollment/application, and NG76 forms, etc.

**Enrollment:** Any enrollment forms received by HRO prior to December 1, 2022, will continue to be processed through Relistar and Voya. All enrollment forms received on or after December 1, 2022, will be processed using the new forms listed at: <https://www.ngaus.org/insurance/enrollment-and-claims-forms> and emailed to AGIA at: NGAUSAdministration@agia.com

**Claims:** Disability dates or death dates prior to January 1, 2023, continue to be processed through Relistar and Voya. All disability dates or death dates on or after January 1, 2023, will be emailed AGIA.

**Customer Service-related questions:** Contact AGIA by phone at: (800) 261-5682

For any other questions or concerns regarding any of the information listed above or on any Technician Benefits please contact the Benefits email distro at: [ng.oh.oharnng.list.j1-hro-benefits@army.mil](mailto:ng.oh.oharnng.list.j1-hro-benefits@army.mil)